

# AISHA BONAITI

## Receptionist

Date of birth: 20th January 2001  
Place of birth: Sorengo, Ticino  
Nationality: Swiss  
Telephone: +41 79 215 91 15  
E-mail: aishabonaiti@gmail.com



### About myself

I like to work both in a team and independently, I have excellent interpersonal skills with clients and colleagues. I am punctual and precise in the execution of the jobs that are entrusted to me and I am always ready to learn new things. I consider myself an organised, dynamic and communicative person and I always put enthusiasm into what I do. Knowledge of French and English complete my profile

### Languages

- Italian native language
- French fluent
- English fluent
- German Intermediate

### Work Experience

February - April 2022  
Casinò St. Moritz

#### Reception/Bar/Cash desk (temporary employment)

- Welcoming customers
- Register clients in the system
- Wardrobe
- Providing information about the Casinò
- Making and bringing drinks to customers
- Currency exchange
- Change money into chips or chips into money
- Cash out the money from the cashless card

June-July 2019  
Ripamonti  
Residence Hotel

#### Receptionist (school internship)

- Check-in and check-out
- Rooming list
- Problem solving
- Back office procedures
- Room booking
- Maincourante

April-May 2016  
Fisiobenessere

#### Physiotherapist (school internship)

- massages and rehabilitation

### Education

2017-2021

Hotel school in Bormio (sport school)

2016-2017

Commercial school in Tenero/Massagno (sport school)

2013-2016

Middle schools in Serocca d'Agno

2007-2012

Elementary school in Caslano

### Career Ambitions

My career ambitions start with learning how to work with international clients, learning new languages and working to an high standard. I want to learn how to work perfectly at the reception desk, become Reception Manager and one day manage my own hotel.

### Skills

Use of Microsoft Office software package (PowerPoint, Excel, Word, Outlook) and Apple software, Internet and email

### Sport&Hobbies

I used to be a skier in the Swiss Ski Federation (FSSI), and now I'm a coach for the competition department (SCML) and also a ski instructor. In my free time I like listening to music, swimming and playing tennis.